



Nelson Hydro

Suite 101, 310 Ward Street
Nelson, BC V1L 5S4

T 250-352-8240 | E hydro@nelson.ca

December 7, 2023

RE: Phone Scam Alert

Attention Nelson Hydro Customers:

We have recently been informed about a potential phone scam in which individuals claim to represent Nelson Hydro. Please be aware that Nelson Hydro will not request payment information via an incoming phone call.

If you ever receive a call that raises concern, we kindly ask you to hang up and reach out to us through our official channels:

☎ Call us at 250-352-8206

✉ Email us at nelsonhydro@nelson.ca

For more information, please visit our fraud web page: [Fraud | Nelson Hydro, City of Nelson](#)

Yours truly,

Nelson Hydro