Net Metering
Frequently Asked Questions

How do I read my meter?

There are 4 pieces of information displayed on your Net Meter. The first is 88888 to reset the display on the meter. The second is dEL which is the amount of electricity in kWh *delivered* from the utility to your meter. The third is rEC, is the amount of electricity in kWh *received* by the utility from your meter. The fourth is dEL is the *demand* of your home in kW.

Why doesn't my generation total on my equipment equal the generated usage on my bill?

This is because the electricity you generate will supply the electricity needs of your home first. If you generate more than you need, excess generation will outflow from your meter and will be recorded on your bill as *Customer Generated*. Your Nelson Hydro bill will also show the amount of additional electricity needed to supplement your home or business, which is labelled as *Billed Consumption*.

How do I read my electricity bill?

Description	Rate ($/kWh)	Usage (kWh)	$ Amount
Basic Charge - Rural			$17.18
Customer Generated - Residential	-0.11130	1320	$146.92CR
Billed Consumption - Res Rural	0.11130	1860	$207.02
Federal Sales Tax (GST)			$11.21
Current Charges Due			**$88.49**

The electricity you generate appears on your bill as *Customer Generated* as a credit. Your generated kWh or usage is multiplied by your electricity rate to calculate the overall credit amount. You still need to pay the *Basic Charge*, your other electric usage under *Billed Consumption*, and taxes. The amount owing is presented under the Current Charges Due.

Will Net Metering make me money?

Not really. The intent of the Nelson Hydro Net Metering program is for customers to be able to offset their electricity cost, not make money. It is very rare that customers have a generating surplus and make enough money to completely pay for their consumption. Stay tuned for further changes coming in 2023.

Contact Us

1-250-352-8240

nhdesign@nelson.ca

www.nelson.ca/hydro